

Membership cards for AXA - Global Healthcare

Including AXA PPP International,
AXA Global Protect,
AXA Healthcare Management
and AXA Partners



Any provider agreement with AXA PPP International also applies equally to our Partners.
Should you require approval or a confirmation of benefit levels and limits, please refer to the
appropriate contact and corresponding membership card below.



Membership cards for AXA customers



AXA PPP International

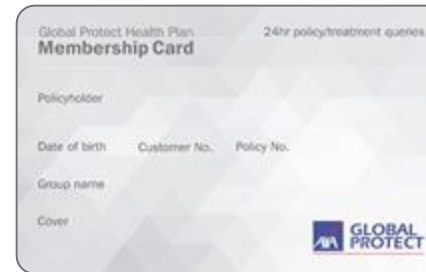
Phillips House, Crescent Road,
Tunbridge Wells, Kent,
TN1 2PL, **UK**

Tel: +44 1892 556 274

Email: ICMTmed.health@axa-ppp.co.uk

Policy number prefix example:

AXI/C/E 12345678 or 1234567A



AXA Global Protect

Global Protect Health Plan, Phillips House,
Crescent Road, Tunbridge Wells,
Kent TN1 2PL, **UK**

Tel: +44 1892 556 012

Email: ICMTmed.health@axa-ppp.co.uk

Policy number prefix example:

HKE/SGE/RWE 12345678



AXA Krankenversicherung

AXA Krankenversicherung AG, Expat Claims,
Postfach 1320, 65003 Wiesbaden, **Germany**

Tel: +49 221 148 39728

Email: expat@axa.de

Policy number prefix example:

KVE 00000000



AXA Egypt

North Tower, Nile City Towers, 2005 C
Cornish El Niles, Ramlet Beaulac, Cairo,
Egypt

Tel: +202 16292

Email: JHCC@axa-egypt.com

Policy number prefix example:

00/XG/E/A/00000/0

Membership cards for AXA customers



Universal Life

Accident and Health Manager, Universal Tower, 85 Dhigeni Akritas Avenue, PO Box 21270, 1505 Nicosia

Tel: +357 22 882 222

Fax: +357 22 882 200

Email: info@unilife.com.cy

Business hours (local time):

Summer: 8.00am-3.00pm Monday to Friday

Winter: 8.00am-3.30pm Monday to Friday

Policy number prefix example:

00-00000000



Atlas Healthcare Insurance Agency Ltd

48 Abate Rigord Street, Ta' Xbiex, XBX 1121, Malta

Tel: +356 21 322 600

Fax: +356 23 265 601

Email: health@atlas.com.mt

Business hours (local time):

Summer: 8.15am-5.00pm Mon and Weds
8.15am-2.00pm Tues, Thurs and Fri
Closed 1.00pm-2.00pm Wednesdays

Winter: 8.15am-5.15pm Monday to Friday
Closed 1.00pm-2.00pm Wednesdays

Policy number prefix example:

000000-000-001



Bulgaria Insurance Company Ltd

83A Bulgaria Blv d, 1404 Sofia, Bulgaria

Tel: +359 700 13 555

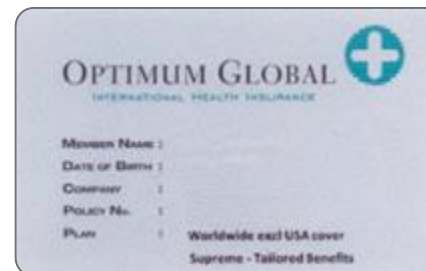
Email: office@zadbg.bg

Business hours (local time):

9.00am-5.30pm Monday to Friday

Policy number prefix example:

0123456789



Optimum Global

AXA PPP International, Phillips House, Crescent Road, Tunbridge Wells, Kent, TN1 2PL, UK

Tel: +44 1892 772 575

Email: partners.health@axa-ppp.co.uk

Policy number prefix example:

0123456789

Membership cards for AXA customers



AXA Mansard Health Ltd

No.177 Ikorodu Road,
Onipanu, Lagos,
Nigeria

Tel: +44 1892 565 010

Email: healthcare@axamansard.com

Policy number prefix example:
NGI, NGC or NGE 0000000



AXA Assurance Maroc

120-122 Avenue Hassan II,
Avenue Hassan II, Casablanca,
Morocco

Tel: +44 1892 556 129

Email: santeinternationale@axa.ma

Policy number prefix example:
MAI, MAC or MAE 0000000



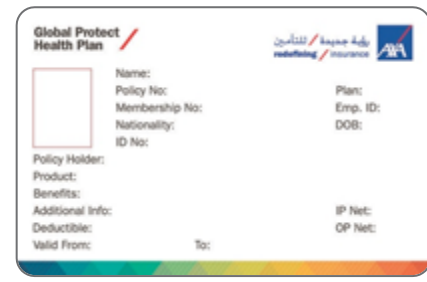
AXA Insurance (GULF) B.S.C. (c)

PO Box 32505,
Dubai,
UAE

Tel: +971 4 429 4059

Email: ppp-claim@axa-gulf.com

Policy number prefix example:
XD/00/000/0



AXA Insurance (GULF) B.S.C. (c)

PO Box 32505,
Dubai,
UAE

Tel: +971 4 429 4052

Email: ppp-claim@axa-gulf.com

Policy number prefix example:
XG/00/000/0

*All business hours are 24 hours a day, 365 days a year unless stated otherwise.

Membership cards for AXA customers



Gulf Union Insurance & Reinsurance Co. BSC (c)

PO Box 10949, Manama,
Bahrain

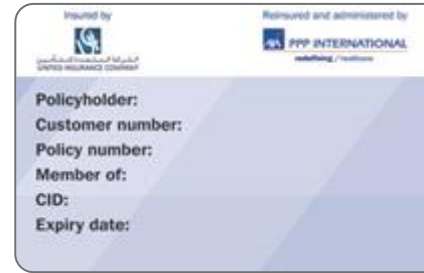
Tel: (Within Bahrain) 80044367
(Overseas) +973 17 244080/17 243840

Fax: +973 17 243860/17 243850

Business hours (local time):

8:00am-4:00pm Sunday to Thursday
Closed on Fridays and Saturdays

Policy number prefix example:
000000-000-001



United Insurance Company K.S.C.C

Sharq, Jaber Al-Mubarak St, Al-Nemah
Tower, Dasman,
15453 **Kuwait**

Tel: +965 1 838 090

Email: AXA.Inquiries@uic-kw.com

Policy number prefix example:
KWI, KWC or KWE 12345678



AXA Life Insurance Singapore Private Limited

AXA Insurance Pte. Ltd
AXA Health Customer Care Centre,
8 Shenton Way #23-08
Singapore 068811

Tel: +65 6308 9525

Fax: +65 6235 0739

Email: ops.tpa@aa-international.com.sg

Policy number prefix example:
601-1234567

*All business hours are 24 hours a day, 365 days a year unless stated otherwise.



Membership cards for AXA customers



AXA Insurance Singapore PTE Ltd

AXA Health Customer Care, 8 Shenton Way
#27-02, AXA Tower, 068811
Singapore

Tel: +65 6322 2555

Email: ops@ipa.sg

Policy number prefix example:
HA123456



AXA Affin General Insurance Berhad

Ground Floor, Wisma Boustead,
71 Jalan Raja Chulan, 50200 Kuala Lumpur,
Malaysia

Tel: +60 3 2170 8282

Fax: +60 3 2031 7282

Email: healthservices@axa.com.my

Business hours (local time):

9.00am-5.00pm Monday to Friday

Policy number prefix example:
HA 123456



AXA Insurance Thailand

24th Fl., Lumpini Tower,
1168/67 Rama 4 Road, Sathorn, Bangkok,
10120 **Thailand**

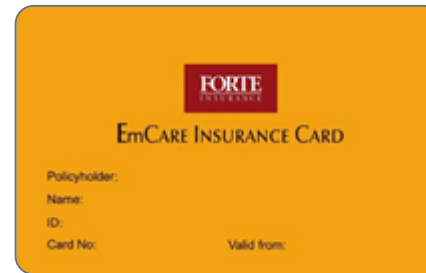
Tel: +66 2679 7600 ext. 2406-2411

Email: ieclaims@axa-insurance.co.th

Business hours (local time):

9.00am-5.00pm Monday to Friday

Policy number prefix example:
601-1234567



Cambodia Forte Insurance – South Asia Services Limited

Vattanac Capital, Level 18, No.66 Monivong
Blvd, Sangkat Wat Phnom, Khan Daun Penh,
Phnom Penh City, **Cambodia**

Tel: +855 23 885 077 / 066

Fax: +855 23 986 922 / 822 798

Email: info@forteinsurance.com

Policy number prefix example:

Membership cards for AXA customers



Pjico Insurance Corporation

MIPEC Tower, 299 Tay Son Street,
Dong Da district, Hanoi City,
Vietnam

Tel: +84 0902400217

Email: tpa-inquiry@southasiaservices.com

Policy number prefix example:
HA123456



Maestro Elite Care

AXA Tower, JL. Prof. Dr. Satrio Kav 18,
Kuningan City, Jakarta, Seletan, 12940,
Indonesia

24/7 Claims Hotline: +62 21 2927 9618

International Emergency Medical
Assistance: +62 21 2927 9618

Policy number prefix example:
508-1234567



Mandiri Kesehatan Prima

AXA Tower, JL. Prof. Dr. Satrio Kav 18,
Kuningan City, Jakarta, Seletan, 12940,
Indonesia

24/7 Claims Hotline: +62 21 2927 9614

International Emergency Medical
Assistance: +62 21 2927 9615

Policy number prefix example:
813-1234567



Mandiri Kesehatan Optima

AXA Tower, JL. Prof. Dr. Satrio Kav 18,
Kuningan City, Jakarta, Seletan, 12940,
Indonesia

24/7 Claims Hotline: +62 21 2927 9614

Mandiri Kesehatan Optima

Policy number prefix example:
815-1234567

Membership cards for AXA customers



International Exclusive

AXA Tower, JL. Prof. Dr. Satrio Kav 18,
Kuningan City, Jakarta, Selatan, 12940,
Indonesia

24/7 Claims Hotline: +62 21 2927 9620

Policy number prefix example:
G10000XX-1-0



ProMedicare

AXA Tower, JL. Prof. Dr. Satrio Kav 18,
Kuningan City, Jakarta, Selatan, 12940,
Indonesia

24/7 Claims Hotline: +62 21 2926 6500

International Emergency Medical Assistance: +62 21 2926 6500

Policy number prefix example:
G10000XX-XX



Family Flexihealth

AXA Tower, JL. Prof. Dr. Satrio Kav 18,
Kuningan City, Jakarta, Selatan, 12940,
Indonesia

24/7 Claims Hotline & International Emergency Medical Assistance: +62 21 2965 9828

Family Flexihealth

Policy number prefix example:
509-1234567



AXA China Region Insurance Company Limited / AXA China Region Insurance Company (Bermuda) Limited

Room 702, 101 King's Road,
Hong Kong

Tel: Hong Kong +852 3723 3008 / Macau +853 2882 2001

Email: ACR@aa-international.com.hk

Policy number prefix example:
303-XXXXXX or 503-XXXXXX

Membership cards for AXA customers



China Bocom Insurance Co., Ltd

Unit 1015-1018, 10/F Tower 1,
Millenium City 1, 388 Kwun Tong Road,
Kwun Tong, Kowloon, **Hong Kong**

Tel: +852 2862 01868

Email: health@cbic.hk

Policy number prefix example:
BCXXXXXX



AXA Tianping Property & Casualty Insurance Company Limited

Floor 12 Tower G1, Genway I-Park,
No. 88 Dongchang Road, Suzhou, 215000,
P. R. **China**

Tel: (Within China) 400 638 8921
(Overseas) +86 512 8090 3099

Email: IE.claims@axa-assistance.com.cn

Policy number prefix example:
GE123456



AXA Tianping Property & Casualty Insurance Company Limited

Room 1405, Timeson Tower,
No. B12, Chaoyangmen Beidajie,
Chaoyang District, Beijing 100020,
P. R. **China**

Tel: (Within China) 400 920 3123
(Overseas) +86 400 920 3123

Email: healthcare@axatp.com

Policy number prefix example:
8000 XXXX XXXX



AXA Philippines

34th Floor GT Tower International,
6813 Ayala Avenue corner H.V. dela Costa
Street, Makati City, **Philippines**

Tel: (Within Philippines) (632) 5815 207
(Overseas) (+632) 581 5207

Email: GHAsupport@axa-assistance.com.sg

Policy number prefix example:
310

Membership cards for AXA customers



Policy number prefix example:

Bodi Insurance LLC

Bodi Tower, Jigjidjav Street 3,
Great Chinggis Khaan Square,
Ulaanbaatar, 15160 **Mongolia**

Tel: +976 70000 911

Email: healthcare@bodi-insurance.com



Policy number prefix example:
NBI, NBC or NBE 00000000

nib Global Health Claims (Australia)

AXA PPP International,
Phillips House, Crescent Road,
Tunbridge Wells, Kent, TN1 2PL, **UK**

Tel: +44 1892 556 014

Email: nibexpatclaims@nib.com.au

Please note there are different levels and areas of cover



Policy number prefix example:

IHI, IHC or IHE 00000000

nib Global Health Claims (New Zealand)

AXA PPP International,
Phillips House, Crescent Road,
Tunbridge Wells, Kent, TN1 2PL, **UK**

Tel: +44 1892 596 453

Email: enquiry@nibglobalhealth.co.nz

Please note there are different levels and areas of cover